

QUALITY ASSURANCE POLICY



The purpose of this policy is to ensure McCabe Construction provides quality services across the business, gathers feedback from its clients and acts upon the feedback collected accordingly to bring about improvements to the business.

The following mechanisms are in place to ensure quality within the company.

- A quality management system including documented policies, procedures, systems and plans on which all staff are trained.
- An online management system where projects, tasks, documents and records can be managed systematically and can be accessed as required.
- Feedback is analysed to identify areas for improvement.
- Quality review processes to ensure the quality standards of the service are met.
- Compliance to ISO 9001:

The company strives for excellence and considers continuous improvement processes integral to its ongoing success. The company considers all business outcomes and processes to be an opportunity to learn, reflect and improve. Self-reflection and evaluation play a key role in the organisation's quality assurance system and all staff and contractors are encouraged to evaluate performance and make recommendations for improvement.

McCabe Construction's management team will consider all feedback and recommendations for improvement or an alternative strategy for improving the business area and this may be implemented if the improvement is considered viable and where the recommendation is considered to be an improvement to current practices or outcomes.

Thomas McCabe.

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Managing Director.

1st July 2017